

Disneyland[®] Park Accessibility Map





WELCOME TO DISNEYLAND® PARIS

Childhood dreams and adventures, fun-filled parades and breathlaking shows, themed Disney[®] Hotels and sumptuous shops... There are hundreds of reasons to come to Disneyland[®] Paris and spend some unforgettable time with family or friends.

At Disneyland Paris, we do everything we can to make sure all our guests erioy a magical, emotion-filled, adventure-packed stay. This map aims to help you plan your trip by telling you everything you need to know about access in the Disney[®] Parks. It contains details of

all the facilities and services we provide for guests with disabilities and/or specific needs. It will allow you to organise your visit, attraction by attraction, guided by

It will allow you to organise your visit, attraction by attraction, guided by the various symbols and icons.

ACCESS PROCEDURES

ATTRACTIONS

Access procedures may differ from one attraction to the next: Cast Members (Disney employees) can refuse access to an attraction if they believe the configuration of the seat or your body shape or size would not allow you to be securely positioned in the attraction vehicle Certain attractions are subject to specific physical restrictions: see the **A** icon.

Access to attractions may be changed without prior warning.

Guests must familiarize themselves with the warnings and instructions that are displayed at the entrance to each attraction, published in the Accessibility Map and provided by Cast Members.

For safety reasons, some of our attractions can only accept one disabled guest at a time:

Mobility impaired guests.

Visually impaired guests (blind),
Guests with a mental health disorder,

Guests with autism or a behavioural disorder

Guests with a learning disability.

To make your experience more enjoyable, a reservation system has beer introduced to handle high demand for priority access at attractions with limited capacity.

PARADES AND NIGHTTIME SHOWS

There are specially-designated areas where visitors with specific needs can watch our parades and shows.

Space is limited, so you will need to ask a Cast Member in order to access these areas.



Donald Desk,
 City Hall.
 Walt Disney Studios Park:
 Studio Services.

Disneyland Park

GO THERE FOR: • The map for the 2 Disney® Parks.

 The entertainment programme, which lists the times of shows, parades and Disney Character Meet 'n' Greets.
 The oportunity to book a table at

Informative brochures. The Walt Disney Studios® Park

- & Disneyland® Park accessibility
- Access Cards for easier access to attractions.

 Access cards for leader access to autracions.
 Our Cast Members will gladly answer all your questions. They will also issue you with an Access Card and will let you know which attractions are the most easily accessible according to your disability or specific needs.

We would encourage you to ensure you are fully prepared by reading-up on what each attraction actually entails, as some guests may find certain attractions frightening (take a look at the attraction charts on the following pages).

EASY ACCESS TRAIL

WHAT IS THE EASY ACCESS TRAIL? A suitable, practical and safe route around the Disney® Parks

WHY? To show guests with disabilities the easiest way of getting around the Disney Parks.

HOW? Pinpoint your current location on the map and identify where you want to head next. Then simply follow the dotted line on the map, which will indicate the easiest route to take.



SPECIAL CARDS TO ACCESS THE ATTRACTIONS

Disneyland Paris issues 2 different types of Access Card:

 Priority Card, which gives guests priority access to certain attractions via specially-adapted entrances, although access is not immediate and will depend on visitor numbers.

Easy Access Card, which allows guests to access certain attractions via specially-adapted entrances. This card does not, however, give you priority in queues and access is not immediate.

Access Cards feature the information you provide. It is vitial that this information is accurate, as it is used to determine possible access restrictions, thereate, as it is used to determine possible access restrictions, thereate, also determining your safety and that of your helper(s). Disneyland Paris cannot be hald liable if you provide inaccurate information when applying for an Access Cards Access Cards remain the property of Disneyland Paris and can be withdrawn if misused. These cards are strictly personal, and you may be asked to provide proof of identity.

EASY ACCESS CARD

WHICH GUESTS?

 Guests with a temporary illness (an illness that has not resulted in them being officially registered as disabled).
 Expectant mothers.

WHICH ATTRACTIONS?

All attractions in both Disney[®] Parks.
 A timed reservation system has been introduced to make things easier for you and your helper(s).
 Simply show your Easy Access Card to the Cast Member at the attraction entrance and he/she will give you a specific time at which to return. A second reservation can only be made once the first one has envired

DOCUMENTS REQUIRED:

A medical certificate:

- original copy,
 in French or English,
- signed and stamped by the doctor,
 issued less than 3 months previously and certifying that the person has a temporary illness (*i.e.*, *is* wearing a cast) or is pregnant.
- HELPERS:

• No more than 4 people.

If the cardholder is not going on the attraction, the helper(s) must join the standard queue.

PRIORITY CARD

WHICH GUESTS?

Disabled guests (anyone who is officially registered as disabled).

WHICH ATTRACTIONS?

 All attractions and photo locations in both Disney[®] Parks.
 To make your expense more enjoyable, a reservation system has been introduced to handle high demand for priority access at attractions with limited capacity.

DOCUMENTS REQUIRED:

FRENCH RESIDENTS: • Disability card • Disabled person's priority card • Difficulty standing card • War disability card • European disabled parking badge

BESIDENTS OF OTHER COUNTRIES

Disability card

- European disabled parking badge Other official documents issued in your country of residence War disability card A medical certificate:
- original copy,
 in French or English.
- inferior or English,
 signed and stamped by the doctor,
 issued less than 3 months previously and certifying that the person has a permanent disability.

HELPERS:

No more than 4 people. If the cardholder is not going on the attraction, the helper(s) must join the standard queue.

Including at least 1 able-bodied adult (aged 18 or over) who is capable of helping you, if you have:

- a mobility impairment,
- a visual impairment,
 a mental health disorder*,
- autism or a behavioural disorder*
- * At certain attractions, several guests with this type of disability can be
- accompanied by just one helper. For safety reasons, some of our attractions can only accept one disabled guest at a time. See the specific details for each attraction.
- Helpers must agree to diligently carry out their role whilst in the Disney Parks. That means:
- following the boarding instructions given by the Cast Member running the attraction,
- staying with the disabled guest on the attraction,
 assisting with transfers, boarding and alighting,
- assisting with evacuation procedures,
- · passing on any messages and safety instructions, both written and
- verbal, given by Disneyland Paris, offering reassurance, if necessary.
- helping the disabled guest choose the most suitable attractions.

FREE Disney Parks admission ticket for one helper on presentation of the appropriate documents (travel package & accommodation not included).

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EPILEPSY AND PHOTOSENSITIVITY

Certain attractions may affect/disturb guests who are prone to epilepsy. Please don't hesitate to go to Donald Desk or City Hall in Disneyland® Park or Studio Services in Walt Disney Studios® Park for more information. **DISNEYLAND®**

Disney's Hotel Santa Fe®

Disney's Hotel Chevenne®

Vienna House

Hôtel Kyriad

B&B Hotel

Magic Circus Hotel

Algonquin's Explorers Hotel

C Disney's Davy Crockett Banch

RESORT PARIS

Disney Hotels

Disneyland® Hotel

Partner Hotels

Radisson Blu Hotel

Val d'Europe

Wienna House

Disnov's Hotel New York®

Disney's Seguoia Lodge®

Hôtel l'Elvsée Val d'Europe

Adagio Marne-la-Vallée

Dream Castle Hotel

Services & Activites:

FOR MORE INFORMATION

Groupe reservation for all other countries: +33 160 302 080

Version 5 - June 2016

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Give us a call

From the UK: 08448 008 111

Contact your travel agent

Go to DisneylandParis.com

C Enquire at your Disney Hotel

UK group bookings: 08448 088 200

From all other countries: +33 160 306 053

Dile-de-France tourist office

C Disney's Newport Bay Club®

- We would advise anyone who suffers from photosensitivity to seek advice from their doctor prior to coming to Disneyland® Paris.
- Numerous special visual and lighting effects are used in the Disney®

strobe lights,

- pulsating lights
- illuminating the outside of buildings (strobe light effects used in outdoor neon sions. for example),
- disco lighting (mirror balls, flashing/rotating dance floor lights, etc.), various effects used in our attractions and shows (such as flashes of lightning or explosions)

SUIDE AND ASSISTANCE DOGS

- Guide and assistance dogs are welcome:
- throughout the Resort;
 on certain attractions listed later in this brochure.
- We allow quide and assistance dogs to use the gardens.
- We would advise you to bring a bowl so that your dog can drink regularly throughout the day.

Please note that Cast Members are not authorised to look after your dog. If you wish to go on an attraction that does not accept dogs, you will have to leave him/her with one of your helpers.

TOP TIP! If you prefer to visit the Disney Parks without your guide or assistance dog, you can leave him/her at our Animal

Care Centre free of charge for the day (you will be asked to show your dog's national ID certificate and vaccination book, which must be up to date).

SHOPS AND RESTAURANTS

All our restaurants and shops are equipped with specially-adapted tills where you are granted priority access. Ask a Cast Member for details.

TOP TIP! This symbol shows you which tills are equipped with an induction loop.

STROLLER AND WHEELCHAIR

Just inside the main entrance to each of the Disnev® Parks at the Stroller

Please note that Cast Members are not authorised to accompany you

Daily rental: €20. Deposit: €50, to be paid by cheque or credit card

FIRST AID AND SPECIFIC NEEDS

If you need to keep medication cool, you may leave it at one of these

Disnevland® Paris is unable to supply specialist medical equipment

All members of staff working there are qualified and equipped to

TOP TIP! FREE wheelchair rental for Annual Dream Passport

Manual wheelchairs and strollers are available to rent (subject to

& Wheelchair Bentals point. Wheelchairs cannot be pre-reserved.

RENTALS

Hosted by Hertz

around the Disney Parks.

imprint (prices subject to change).

holders (deposit required)

Both Disnev® Parks have a First Aid point

administer first aid in the event of an emergency.

RENTAL CHARGE

First Aid points

availability)

WHERE?

Disneyland[®] Park Accessibility Map

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•	3. Blanche-Neige et les Sept Nains [®] I Leste aproximité d'ambas. Mobility imparter inst territer, tels to drin. Vauit y imparter inst anton incluité uny réform fait auto autor anno anton a service de la service de la service d'activité de la service Menté hastel discréte, aufans, bahariauré discréte, learning disability. Attraction my région cartain gaste, virietés inter autor plin d'activité.	×	1	1	1	/	1	1	1	×	-
♥¥	4. Les Voyages de Pinocchio I Lastr: approximativit 3 minutes. Mobility impaired: muit transfer, app to offin. Vouadry impaired: muit transfer, app to offin. Network health discoder, autom, behavioural discoder, learning disability: attraction may righten certain quark, vehicits transfer frough the date.	×	1	1	1	1	1	1	1	×	1
>	5. Le Carrousel de Lancelot I Lasts: approximately 5 minutes. Mobility impaired: Climb up onto the rinde lumitate, step to climb to board the carriage. Visually impaired: cubi and assistance dogs must rich in the carriage with their owner.	×	1	1	1	1	1	1	1	1	1
►	6. Peter Pan's Flight ⁽¹⁾ Lasts appointed y 3 minutes. Mobility impaired: mult be ambiduty. If the risk needs to be exacuted, you mult be capable of geting out of the supported truths unastellated and gradity down tables, or went a located, and then validing appointed thruthy impaired: thrutch includes veg damy 4 area. Walked y appointed: thrutch in chicked uses of damy 4 area.	×	×	1	•	/	1	1	1	×	1
•	7. Disneyland Railroad - Fantasyland Station I Lasts: aproximately 20 minutes. Mobility impaired: must transfer, two daps to climb. Wheachesia can be folded up and loaded onto the train, or left in the station if guests wish to take the full trip around Gansyland Park.	×	1	1	1	1	1	1	1	1	1
>	8. Meet Mickey Mouse ⁽²⁾ Met Mickiny Mouse backatage as he prepares for his show, sumounded by scenery and all his favourite costume. Mobility impaired: wheelchair accessible, specially-adapted entrance.	1	1	1	1	-	1	1	1	1	1
×	9. Dumbo the Flying Elephant I Lasts: approximately 3 minutes. Mobility impaired: must transfer, one step to clinto. Visually impaired: guide and assistance dogs are not allowed onto the attraction and must be left with a helpor.	×	1	1	1	×2	1	1	1	1	1
•	10. Alice's Curious Labyrinth Mobility impaired: the entire labyrinth is whealchair accessible. Only the "Castle" section is not wheelchair accessible (86 steps), tight doorway.	1	1	1	1	15	1	1	1	1	1
×	11. Mad Hatter's Tea Cups I Leste approximately 3 minutes. Mobility impaired: mult stranke. In the strange of the strange of the strange of the tea cups, the attraction is not visuable for goods in the of strafter. It has a strated position. Yought impaired: guide and assistance dogs are not allowed onto the attraction and must be left with a heater.	×	1	1	1	1	1	1	1	×	1
×	12: Casey Jr le Petit Train du Cirque Lasts: approximately 3 minutes. Mobility impaired: must transfer. Visually impaired: guide and assistance dogs are not allowed onto the attraction and must be left with a happort.	×	1	1	1	1	1	1	1	×	1
>	13. Le Pays des Contes de Fées i Lasts: approximately 3 minutes. Mobility impaired: must transfer to a lower level seat.	×	1	1	1	1	1	1	1	1	1
>	14. "it's a small world" Lasts: approximately 10 minutes. Mobility impaired: wheelchat accessible, you can either board the ride directly on your wheelchair (specially-adapted entrance.	1	1	1	1	1	1	1	1	1	1
>	15. Princess Pavilion ^{(1) (2)} A royal most and greet with one of our Danny Phrioseses. Mobility imprived whethat are accessible, specially-adapted entrance.	1	1	1	1	1	1	1	1	1	1
>	16. Royal Castle Stage Show stage. See the Programme. Mobility impaired: wheelchair accessible (esserved spaces) or transfer onto a seat.	1	1	1	1	1	1	1	1	1	1

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×	17. Legends of the Wild West Mobility Impaired: must be ambulatory, numerous steps to climb (155 steps). Them is no wheatchair access to the towers and paths around Fert Complock. Vesually impaired: Attanction include way of why? Ia was, discontinuous handnails.	×	×	1	1	1	1	1	1	1	1	
! 🔊 🛌	18. Phantom Manor ⁽¹⁾ Laste approximately 5 minutes. Mobility impaired: must transfer. Mental health disorder, autism, behavioural disorder, learning disability attaction may tripten carbin puests. Visually impaired: attactori include survy dimiy-la areas checke transf through the dark).	×	1	1	1	1	1	1	1	×	1	
>	19. Thunder Mesa Riverboat Landing Lasts: approximately 15 minutes. Mobility impaired: no more than one wheelchair per boat. Wheelchairs will be positioned at the front of the boat, in the went of an emergency you will be recauded onto another vessel, Casets whiting our access the upper from must be ambiliated. Splat to dimb.	1	1	1	1	1	1	1	1	1	1	
•	20. Rustler Roundup Shootin' Gallery (charge) Mobility impaired: Whetchair accessible (2 reserved spaces). Visually impaired: Slient targets. Shooting gallery.	1	1	1	1	1	1	1	1	1	1	
▲ †]-== 22 T30s ≫	21. Big Thursder Mountain ¹¹ Lake experience of sender of the text Methol paged text is approximately if a second, the will be availed at the back of the text Anatom seader to physical relations. Methods is paged to physical relations: heading is paged, replaced and text is the heading display, knowly isopare physical and another to dog as not allowed onto the attractors and must be left with Mathematical and another to dog as not allowed onto the attractors and must be left with A fast photo will be taken. Mathematical another into:	×		1	•	/		1	1	×	1	
>	22. Pocahontas Indian Village Pisy area for children aged 4 to 8. Weather permitting.	1	1	1	1	1	1	1	1	1	1	
	23. The Chaparral Theater Mobility impaired: wheelchait accessible (reserved places) or transfer onto a seat. Hearing impaired: wrans equipped with an induction loop. Show stage. See the Programme.	1	1	1	1	1	1	1	1	1	1	
•	24. Disneyland Railroad - Frontierland Depot Laste approximately 20 minutes. Mobility impaired must transfer the dates to climit. Vifiesizhairs can be bidded up and loaded onto the train, or left in the station if guests wish to take the full the around Baneyland Plank.	×	1	1	1	1	1	1	1	1	1	



Discov		ę.	ð.	é	ŧ	9	٩	k	Ø	ŧ	۴
<i>₽</i>	25. Buzz Lightyear Laser Blast ^{(1)(R)} (Lasts approximately 5 minutes. Mobility impaired: wheedbair accessible, you can either baad the risk directly on your wheedbair logicality-askplard wheedbair accessible, and a state of the risk directly on your wheedbair Maina photo with the tables.	1	1	1	1	-	1	1	1	1	1
×	26. Orbitron® Lasts: approximately 3 minutes. Mobility impaired: must transfer. Visually impaired: quick and assistance dogs are not allowed onto the attraction and must be left with a helps:	×	1	1	1	10	1	1	1	1	1
•	27. Vidéopolis Strow stage. See the Pogramme. Hearing impaired: entra excluped with an induction loop. Visually impaired: attraction includes very dritty-it areas.	1	1	1	1		1	1	1	1	1
•	26. Disneyland Railroad - Discoveryland Station (Laste: approximately 20 minute: Weakhairs on the State up and loaded onto the ban, or last in the station if guests while to take the full typ around Disneyland" Park.	×	1	1	1	1	1	1	1	1	1
▲ †]	29. Star Tours : Last: appointably 7 minutes. Mobility imparted: mit transfe, if a baladis. Convolutional and provide the start of the	×	1	1	•	< 1	1	1	1	×	1
»	30. Discoveryland Theatre See the Programme. Mobility Impaired: Initianizian excessible (reserved spaces) or transfer onto a seat. Visually Impaired: attraction includes very dirtly-lit areas.	1	1	1	1	-	1	1	1	1	1
•	31. Les Mystères du Nautilus : Lests: appointaity 3 minutes. Mobility impaired: encodrar cons should un tre it statuitel in the main estrano. Mendi healt dicorder, autom, behavioural disorder, learning disability: attraction may trigiten ontain guests.	1	1	1	1	۲ ۵	1	1	1	1	1
▲ †I⊶∞ 77 ■456 27 ● 27 ● 27 ●	32. Space Mountain*: Mission 2: Lett: approximately a mutual. Mean provide distribution of monotometry & accord. Mean provide distribution and an	×	1	1	•	/	1	1	1	×	1
≜ †[⊷∞ ≫	Sal, Autopla ¹⁶ Latte appointed y timbras. Mailly impaired must be accessed by the same balance balance. Mailly impaired must be accessed and a visite alars. Sales and automatics days are not allowed on the transaction and must be left with a helpon. Access and automatics and and an and automatic and must be left with a helpon. Maillen might for driving a car alone: Intit2.	×	1	1	•	 • 	1	1	1	×	1

SYMBOLS KEY	Wheelchair accessible - must be accompanied by an site-bodied adult aged
guide to explain access to attractions.	18 or over
City Hall/Donald Desk/Studio Services. Disney® Parks information desk and accessibility	Whele (alone or with assistance) - must be accompanied by at least one able-bodied adult aged 18 or over Suitable for guests
information point (Access Cards)	who have difficulty standing
Guest Relations Windows	Suitable for guests with atrophy of both lower limbs - must be accompanied by an able-bodied adult aged 18 or over (Guests with other types of limb atrophy
First Aid and	will be provided with a list of suitable attractions)
specific needs Disabled access toilets	Authorization to ride the attraction depends on the type of limb atrophy you have (a full list is available from City Hall, Donald Desk, Studio
Attraction may frighten	Services and the Central Reservations Office)
certain guests	Suitable for guests with a learning disability, autism, behavioural disorder or mental health disorder - must be accompanied by an able-bodied adult
WARNING! PHYSICAL BESTRICTIONS	aged 18 or over
For safety, you should be in good health and	No access restriction for theatres, show venues, play areas, etc.
free from high blood pressure, heart, back or	Assistance: number of guests with a learning
neck problems, motion sickness or any other health conditions or disabilities that could be appravated by this adventure. Expectant	 2 a disability, mental health disorder, autism, or 4 b behavioural disorder allowed onto the attraction as a group accompanied by at least 1 helper
mothers should not ride. N.B.: The configuration of the seats and safety	Suitable for visually impaired guests
systems on attractions may not allow access for guests of certain body shapes or sizes. Guests must have sufficient upper body	Suitable for blind guests - must be accompanied by an able-bodied adult aged 18 or over
strength to sit in an appropriate position in all attraction vehicles. Please note that most	Guide and assistance dogs allowed
attractions, shows and events are unsuitable for children under 1 year of age.	Attraction includes very dimly-lit areas
The use of lighting effects, and notably strobe lights and flashing lights, may cause problems for guests who suffer from photosensitivity.	Suitable for hearing impaired guests
Please follow instructions given by Disneyland Paris staff and comply with the Parks' rules	Suitable for expectant mothers
and regulations. We encourage you to take a look at them on our website prior to your	Suitable for guests with a debilitating illness or temporary physical impairment
visit: http://brochure.disneylandparis.com/ internalrules/internalrulesUK.pdf, They are also	Height restrictions
displayed at the entrance to the Disney Parks. Guests should be properly dressed at all times.	Allotted transfer time
For additional information, please refer to the Parks' rules and regulations. (1) If the attraction is extremely busy, a	Must be capable of climbing steps
reservation system may be set up and you may be asked to come back at a specific	1 Lin
time later in the day. (2) The queuing area is wheelchair-friendly.	Strobe light effect
Single Rider - This service can help cut down queuing times at certain	Guests may get splashed
attractions. Accessed via a special entrance, it is aimed at guests who are on their own or who don't mind being	Attraction equipped with an induction loop
separated from their group and are	Attraction suitable
prepared to go on the attraction alone.	X Attraction unsuitable

affractions. Accessed via a special entropy. It as any activity of the special sequence of the sequence of the special of the special sequence of the special sequence of the special sequence of the special of the special sequence of the special down your queuing times with FASTMASS.

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• I	35. Pirates' Beach 2 play areas for budding buccaneers aged 3-6 and 7-9. Weather permitting. Mobility impaired: wheelchair accessible. Maximum height: 1m40.	1	1	1	1	1	1	1	1	1	1
	36. Le Passage Enchanté d'Aladdin I Laste approximately 3 minutes. Mobility impaired: wheelchair accessible. Visually impaired: attraction includes very dimiy-lit areas.	1	1	1	1	-	1	1	1	1	1
▲ t]	37. Indiana Jones™ and the Temple of Peril Lasts approximately 5 minutes. Mobility impaired: must transfer, transfer time approximately 3 seconds. Affancion subject to physical stratifications. Visually impaired: quick and assames dogs are not allowed onto the attraction and must be left with a helpor.	×	1	1	•	1	1	1	1	×	1
	38. Adventure Isle Attraction includes caves, supended bridges and floating bridges. Numerous steps to climb. Mobility impaired: must be ambulatory. Visually impaired: straction includes very climby-It areas.	×	×	1	1	-	1	1	1	1	1
! ***	39. Pirates of the Caribbean ⁽¹⁾ Letter genominate to minutes. Mobility inguider maturatic to allow loss of an end satisfactor adopt are not abwed onto Yeaking inguider, matchini include wey dim/s areas. Aske and axiations dopt are not abwed onto the end of the end of the Aske policy will be bank. Metal bash disorder, autism, bahavioural disorder, learning disability. Attraction may lighten contain guards. Usaking and gash disorder.	×	1	1	•	/	1	1	1	×	,
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ATTRACTIONS

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125	I. City Hall Information, brochures and bookings for restaurants and activities at Disneytand [®] Paris, Information on access to attractions and Access Card Issuing service. Hearing impaired: reception desk equipped with an induction loop.	1	1	1	1		1	1	1	1	1
i	i. Donald Desk Information, brochures and bookings for restaurants and activities at Diensyland [®] Paris, Information on access to attractions and Access Card issuing service. Hearing impaired: reception desk equipped with an induction loop.	1	1	1	1	4	1	1	1	1	1
	40. Disneyland Railroad - Main Street Station Laste appointing 20 minute. L'It suilable to access the pittom you will need to bise the fit, which is statuted just below the station near the whetchar rental point. Mobility impaired: must transfer, too steps to find the station scale biolod up and loaded onto the train, or is it is the station guess with to bias the full the sand Disneylow ² Pake.	×	1	1	1		1	1	1	1	1
>	41. Horse-Drawn Streetcars Mobility impaired: must tansful, one stap to climb. Whatcharse can be folded up and loaded onto the vehicle.	x	1	1	1	10	1	1	1	1	1
>	42. Main Street Vehicles Presented by Hertz Mobility impaired: must baratile, one step to climb. Whatchars can be folded up and based onto the vehicle.	×	1	1	1	10	1	1	1	1	1
>	43. Discovery Arcade Mobility impaired: can be accessed by wheelchair via the main entrance.	1	1	1	1	1	1	1	1	1	1
>	44. Statue of Liberty Tableau Mobility impaired: can be accessed by wheelchair via the main entrance.	1	1	1	1	-	1	1	1	1	1
•	45. Dapper Dan's Hair Cuts (charge) For a hatcut and shave just like in the good old days.	1	1	1	1	-	1	1	1	1	1



Accessibility Map



WELCOME TO DISNEYLAND® PARIS

Childhood dreams and adventures, fun-filled parades and breathtaking shows, themed Disney® Hotels and sumptions shops... There are hundreds of reasons to come to Disneyland® Paris and spend some unforgettable time with family or friends.

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- · Guests with a learning disability.

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PRACTICAL INFORMATION WHERE TO FIND INFORMATION

Disneyland Park: • Donald Desk. City Hall Walt Disney Studios Park: Studio Services

GO THERE FOR

 The map for the 2 Disnev[®] Parks. The entertainment programme. which lists the times of shows parades and Disney Characte Meet 'n' Greets.

- The opportunity to book a table at one of our many restaurants.
- Informative brochuree The Walt Disney Studios[®] Park &
- Disnevland® Park accessibility maps Access Cards for easier access to attractions
- Our Cast Members will gladly answer all your questions. They will also issue you with an Access Card and will let you know which attractions are

the most easily accessible according to your disability or specific needs. We would encourage you to ensure you are fully prepared by reading-up on what each attraction actually entails, as some quests may find certain attractions frightening (take a look at the attraction charts on the following pages).

EASY ACCESS TRAIL

WHAT IS THE EASY ACCESS TRAIL?

A suitable, practical and safe route around the Disney® Parks. WHY?

To show quests with disabilities the easiest way of getting around the Disnev® Parks.

HOW?

Pinpoint your current location on the map and identify where you want to head next. Then simply follow the dotted line on the map, which will indicate the easiest route to take



SPECIAL CARDS TO ACCESS THE ATTRACTIONS

Disneyland Paris issues 2 different types of Access Card:

· Priority Card, which gives guests priority access to certain attractions via specially-adapted entrances, although access is not immediate and will depend on visitor numbers

Fasy Access Card, which allows quests to access certain attractions via specially-adapted entrances. This card does not, however, give you priority in queues and access is not immediate

Access Cards feature the information you provide. It is vital that this information is accurate, as it is used to determine possible access restrictions, thereby also determining your safety and that of your helper(s). Disneyland Paris cannot be held liable if you provide inaccurate information when applying for an Access Card. Access Cards remain the property of Disneyland Paris and can be withdrawn if misused. These cards are strictly personal, and you may be asked to provide proof of identity

EASY ACCESS CARD

WHICH GUESTS?

· Guests with a temporary illness (an illness that has not resulted in them heing officially registered as disabled · Expectant mothers. 2

WHICH ATTRACTIONS?

- All attractions in both Disnev[®] Parks. A timed reservation system has been introduced to make things easier for you and your helper(s). Simply show your Easy Access Card to the Cast Member at the attraction entrance and he/she will give you a specific time at which to
- return. A second reservation can only be made once the first one has evoired

DOCUMENTS REQUIRED:

- A medical certificate:
- original copy. in French or English
- signed and stamped by the doctor. issued less than 3 months previously and certifying that the person has a temporary illness (e.g. is wearing a cast) or is pregnant.

HELPERS:

No more than 4 people.

If the cardholder is not going on the attraction, the helper(s) must join the standard queue

PRIORITY CARD

WHICH GUESTS?

· Disabled guests (anyone who is officially registered as disabled).

WHICH ATTRACTIONS?

 All attractions and photo locations in both Disnev[®] Parks. . To make your experience more enjoyable, a reservation system has been introduced to handle high demand for priority access at attractions with limited canacity

DOCUMENTS REQUIRED:

ERENCH RESIDENTS Disability card Disabled person's priority card · Difficulty standing card War disability card

European disabled parking badge

- RESIDENTS OF OTHER COUNTRIES Disability card
- European disabled parking badge Other official documents issued in your country of residence
- War disability card A medical certificate
- original copy
- in French or English
- signed and stamped by the doctor. issued less than 3 months previously and certifying that the person has a permanent disability

HELPERS:

 No more than 4 people. If the cardholder is not going on the attraction, the helper(s) must join the standard queue

Including at least 1 able-bodied adult (aged 18 or over) who is capable of helping you, if you have:

- · a mobility impairment.
- a visual impairment, a mental health disorder
- autism or a behavioural disorder'
 - At certain attractions, several guests with this type of disability can be accompanied by just one helper
- For safety reasons, some of our attractions can only accept one disabled quest at a time. See the specific details for each attraction.

Helpers must agree to diligently carry out their role whilst in the **Disney Parks**, That means

- · following the boarding instructions given by the Cast Member running the attraction.
- staying with the disabled guest on the attraction,
- assisting with transfers, boarding and alighting,
- assisting with evacuation procedures. · passing on any messages and safety instructions, both written and
- verbal, given by Disneyland Paris
- offering reassurance, if necessary helping the disabled quest choose the most suitable attractions.

FREE Disney Parks admission ticket for one helper on presentation of the appropriate documents (travel package & accommodation not included).

3

EPILEPSY AND PHOTOSENSITIVITY

Certain attractions may affect/disturb guests who are prone to epilepsy. Please don't hesitate to go to Donald Desk or City Hall in Disneyland® Park or Studio Services in Walt Disney Studios® Park for more information

DISNEYI AND®

RESORT PARIS

Disney's Hotel Santa Fe®

Disney's Hotel Chevenne®

Wienna House

N Hôtel Kyriad

B&B Hotel

DISNEGLAND

FOR MORE INFORMATION

Give us a call

From the UK: 08448 008 111

Contact your travel agent

Go to DisneylandParis.com

CEnquire at your Disney Hotel

UK group bookings: 08448 088 200

From all other countries: +33 160 306 053

(international call rates apply. Charges may very depending on your network) Groupe reservation for all other countries: +33 160 302 080

Version 5 - June 2016

Addises pour la most data de faite de faite and additioned at de faite pour de faite de faite and additioned at de faite at de faite and additioned at de faite at de faite

Magic Circus Hotel

MAlgonquin's Explorers Hotel

Disney's Daw Crockett Banch

Disney Hotels

A Disneyland® Hotel

B Disney's Hotel New York®

Disney's Sequoia Lodge®

Hôtel l'Elvsée Val d'Europe

Services & Activites:

Dile-de-France tourist office

(J)Adagio Marne-la-Vallée

Dream Castle Hotel

Partner Hotels

Radisson Blu Hotel

Val d'Europe

(K) Vienna House

C Disney's Newport Bay Club®

- We would advise anyone who suffers from photosensitivity to seek advice from their doctor prior to coming to Disnevland® Paris.
- Numerous special visual and lighting effects are used in the Dispev[®] Parke
- strobe lights. pulsating lights
- illuminating the outside of buildings (strobe light effects used in outdoor
- neon signs for example) disco lighting (mirror balls, flashing/rotating dance floor lights, etc.),
- various effects used in our attraction and shows (such as flashes of lightning or explosions)

SUIDE AND ASSISTANCE DOGS

Guide and assistance doos are welcome

must be up to date

details

RENTALS

Hosted by Hertz

around the Disney Parks.

imprint (prices subject to change).

holders (deposit required)

Both Disney® Parks have a First Aid point

administer first aid in the event of an emergency.

RENTAL CHARGE

First Aid points

availability).

WHERE?

- throughout the Besort · on certain attractions listed later in this brochure.
- We allow quide and assistance doos to use the gardens.

SHOPS AND RESTAURANTS

We would advise you to bring a bowl so that your dog can drink regularly throughout the day.

Please note that Cast Members are not authorised to look after your dog If you wish to go on an attraction that does not accent dogs, you will have to leave him/her with one of your helpers.

TOP TIP! If you prefer to visit the Disney Parks without your

Care Centre free of charge for the day (you will be asked to

All our restaurants and shops are equipped with specially-adapted

tills where you are granted priority access. Ask a Cast Member for

TOP TIP! This symbol shows you which tills are equipped with an induction loop.

STROLLER AND WHEELCHAIR

Just inside the main entrance to each of the Disney® Parks at the Stroller

Please note that Cast Members are not authorised to accompany you

Daily rental: €20. Deposit: €50, to be paid by cheque or credit card

FIRST AID AND SPECIFIC NEEDS

If you need to keep medication cool, you may leave it at one of these

Disneyland[®] Paris is unable to supply specialist medical equipment.

4

All members of staff working there are qualified and equipped to

TOP TIP! FREE wheelchair rental for Annual Dream Passport

Manual wheelchairs and strollers are available to rent (subject to

& Wheelchair Bentals point. Wheelchairs cannot be pre-reserved.

guide or assistance dog, you can leave him/her at our Animal

show your dog's national ID certificate and vaccination book. which

Walt Disney Studios[®] Park **Accessibility Map**

	ATTRACTIONS	F	Č.	(•	•9		k	2	•	۴
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×	2. Cars Quatre Roues Rallye ⁽²⁾ Mobility impainted must broke. Waay impainted again and assistance dogs are not allowed onto the attraction and must be laft with a helper. Laste: approximatily 2 minutes.	x	1	1	•	ر ع	1	1	1	x	1
	3. Crush's Coaster ⁽⁴⁰⁾ Mobily revealed: multi-barnibulary, steps of white prior to boarding. A strand the second second Meant Health disords: aution, behavioral disords; learning disability:straction may trythm ontain guess, wholes Meant Health disords: aution, behavioral disords; learning disability:straction may trythm ontain guess, wholes Meant Health disords: Aution, behavioral disords; learning disability:straction may trythm ontain guess, wholes Meant exponential of the second se	×	1	1	•	ر ۲	1	~	~	×	1
FP 🐱	4. Les Tapis Volantis - Flying Carpots Over Agrabah ⁶⁰⁰ Mobility impaired impaired in the sector accessible of the sector accessible of the sector accessible of your enveloped impaired guide accessible of the setup Vesself impaired guide accessible of the setup Market equivalently of remains.	1	1	1	1	ر ع	1	1	1	×	1
8	5. Art of Disney Animation ¹⁹³ Mobility impaints instances accountable jeaners of searce or transfer onto a sauty. Washing impaints and account includes way drinkly it ease. Lastic approximatily 23 minutes.	1	1	1	1	/	1	1	1	1	1
♥ ▶ 22 ₹	6. Ratatouille : L'aventure Totalement Toquée de Rémy ⁽¹⁾ Mobily imparte vivalité accessible jocady satisfé dividié, jou can toat fair ités in par vivalitér or tander te sat. Mobile en la contracte de partieur de la contracte de partieur de la contracte de la contracte Anadon hadaus en y den la contracte de partieur de la contracte Contra en garantique de la contracte de la contracte de la contracte Test antonio auruitable de partieur de la contracte de la contracte Las reponsibilités de la contracte de la contracte de la contracte de la contracte Las reponsibilités de la contracte de la contracte de la contracte de la contracte de la contracte de la contracte de la contracte de la contracte de la	,	1	1	1	ر ۲	1	1	~	×	1
! • •	7. Toy Soldiers Parachute Drop ⁽²⁾ Model prevent mut transfer Weak prevent data transfer Weak preventing share an advanced only and mut be second weak preventing share all advanced on the situation and must be list with a happo- Meak appointing and a standard data and a standard on the situation and must be list with a happo- list appointing 2 mutua.	x	1	1	•	x	1	1	1	×	1
*	8. Slinky Dog Zigzag Spin ¹² Medially repeated: nucl transfit, transfit to card available. Weaking transfit and available of the advanced on to the attraction and must be left transfit appointmently of minutes.	x	1	1	•	۲ 3	1	1	1	×	1
▲ ! †]1==00 [] [] [] [] [] [] [] [] [] [] [] [] [] [9. RC Racer ²⁰ Mobility impacts multi-transfer toard available. Material swalper capital anticolition. Mental leader and an anti-transfer and and and man the amendment of multi-transfer and by the south minimum height include anticolities and an anti-transfer and multi-transfer and the whole height Leader approximately ammate.	×	1	1	•	ر ع	1	1	1	×	1

Cars Race Rally is inspired by Disney∙Pixar's Cars Crush's Coaster® is inspired by Disney∙Pixar's Finding Nemo

meanume: covenaure rotalement roquee ale Rémy is inspired by Disney+Pixar's Ratatouil Tox Story Revland is inspired by Disney+Pixar'sToy Story

nay owny mayaeta is inspired by Lishey maars ley Story. Hot Wheels" is a registered trademark of Mattel, Inc. Hot Wheels" trademark and track used with permission © 2009 Mattel. Inc. All rinh

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Slinky [®] Zig Zag is a	registered trademark of Poof-Slinky,	Inc.

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	11. Disroy Jumin's Live on Stage! ²⁸ Set in Programm. Mobility impaired: which are accounted lysers of gace or transmission as said. Harring impaired: moved spaces for harring impaired justice, where equipped with an induction loop. Special affects: Libble. Labs: acquired/miniph 50 minutes.	1	1	1	1	/	1	1	~	1	~
	12. Stitch Livel ^[2] Ser to Popyanne. Mobility impaired instruction accountible (reserved papers or handler or the state). Mobility impaired in structure of handler (impaired or planets, vous implyinged with an induction loop. Lattic approximately 15 minutes. Shows eavy 15 minutes.	1	1	1	1	/	1	1	1	1	1
▲ ¶] 1m02 /// ♥	13. The Willight Zone Tower of Terror ¹⁸⁶ Madia Inspect to Aprilan Institute Manufacto Appilant institute Cala and automation appile and address of the Appilent Cala and automation appilent and address of the Apple Appilent Manual Apple 1:02 Manual Apple 1:02	×	1	1	•	۲ ۱	1	1	1	×	1
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(Т		Ħ	Ч		5	T								specific needs
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			Ent	A ranc	e		*		Oward	5 DISTR	eyianue	Park	J	WARNING! PHY RESTRICTIONS For safety, you should be i free from high blood press neck problems, motion sic health conditions or disabi
FRONT LOT				<u> </u>	-	_	_							be aggravated by this adve
	ATTRACTIONS	દ	ŝ,		•	y		V	2	•	۲			mothers should not ride. N.B.: The configuration of systems on attractions ma
	ATTRACTIONS 15. Dieney Studio 19 Modbly impaired: inductor accession. Visually impaired: inductors way drifty iff areas.	ક્ર ≁	<i>₹</i>	 ▲ 	•	·y	۲ ۱	►	✓ ✓	\$ ~	۲			mothers should not ride. N.B.: The configuration of 1 systems on attractions ma for guests of certain body 1 Guests must have sufficien strength to at in an approp all attractions, shows and eve attractions, shows and eve
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	15. Dienny Studio 19 Mobily repaired sharing a constant. Weatly repaired: indudes way dinly if ansa.	1	1	1	1	~	1	1	1	1	1			mothes should not disk. N.B.: The configuration of systems on attractions must Counting multi-three sufficient counting multi-three sufficient strength to sit in an appropri- al attraction which are fleat the discuss, thouse sufficient three sums of large sufficient Physical sufficient and the sufficient physical sufficient county which and regulations. We encount a lock at them on our web when sufficient county which county and the entrance. Gualant study of the entrance of county and the entrance County is sufficient to a properly Physical sufficient and equilibrium (1) of the attraction is extern (1) of the attraction is external
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YMBOLS KEY	Wheelchair accessible - must be accompanied by an able-bodied adult aged 18 or over
of the symbols/icons used in this	C Martin and a state of the sta
de to explain access to attractions.	attraction vehicle (alone or with assistance) -
City Hall/Donald Desk/Studio	must be accompanied by at least one able-bodied adult aged 18 or over
Services. Disney® Parks	Suitable for guests
information desk and accessibility	who have difficulty standing
information point (Access Cards)	Suitable for guests with atrophy of both lower limbs - must be accompanied by an able-bodied adult aged
Guest Relations Windows	18 or over (Guests with other types of limb atrophy will be provided with a list of suitable attractions)
First Aid and	Authorization to ride the attraction depends on
specific needs	the type of limb atrophy you have (a full list is
Disabled access toilets	available from City Hall, Donald Desk, Studio Services and the Central Reservations Office)
Disabled access tollets	Suitable for guests with a learning disability,
Attraction may frighten	autism, behavioural disorder or mental health
certain guests	disorder - must be accompanied by an able-bodied adult aged 18 or over
WARNING! PHYSICAL	 No access restriction for theatres, show venues,
RESTRICTIONS	 play areas, etc. Assistance: number of guests with a learning
safety, you should be in good health and	2 3 disability, mental health disorder, autism, or
from high blood pressure, heart, back or k problems, motion sickness or any other	6 behavioural disorder allowed onto the attraction
th conditions or disabilities that could	1
aggravated by this adventure. Expectant	Suitable for visually impaired guests
hers should not ride. .: The configuration of the seats and safety	Suitable for blind guests - must be accompanied by
ems on attractions may not allow access	an able-bodied adult aged 18 or over
guests of certain body shapes or sizes.	Suide and assistance dogs allowed
ists must have sufficient upper body ngth to sit in an appropriate position in	
ttraction vehicles. Please note that most	Attraction includes very dimly-lit areas
actions, shows and events are unsuitable shildren under 1 year of age.	Suitable for hearing impaired guests
use of lighting effects, and notably strobe	
s and flashing lights, may cause problems quests who suffer from photosensitivity.	Suitable for expectant mothers
use follow instructions given by Disneyland	Suitable for quests with a debilitating illness or
s staff and comply with the Parks' rules	temporary physical impairment
regulations. We encourage you to take ok at them on our website prior to your	Height restrictions
http://brochure.disneylandparis.com/	
nairules/internairulesUK.pdf. They are also layed at the entrance to the Disney Parks.	Allotted transfer time
sts should be properly dressed at all times.	Must be capable of climbing steps
additional information, please refer to the s' rules and regulations.	
the attraction is extremely busy, a	益 Lift
eservation system may be set up and you	Strobe light effect
nay be asked to come back at a specific ime later in the day.	5
The queuing area is wheelchair-friendly.	Guests may get splashed
Single Rider - This service can help cut down queuing times at certain	Attraction equipped with an induction loop
attractions. Accessed via a special	Attraction suitable
entrance, it is aimed at guests who are on their own or who don't mind being	Y Attraction unsuitable
separated from their group and are prepared to go on the attraction alone.	^
Using this service does not guarantee	Make the absolute most of the magic by cutting down your queuing times with FASTPASS.
immediate boarding, and you will not	
be able to choose your seat or vehicle. Attractions offering this service are	
identified by this symbol.	

Easy Access Trail

The Twilight Zone Tower of Terror™ is inspired by The Twilight Zone®, a registered trademark of CBS Inc. All Rights Reserved.

Mental health disorder, autum, behavloural disorder, learning disability: attraction may kighter WARNING: this is a proclamity only attraction. Lable: approximately 45 minutes.